



HEALTH **SOURCE**

8.11 Release Notes

Release Date: May 25, 2023



Document Revision History

Publication Date : 05/23/2023

Document Version : 3.0

Contact Information

Ciox Health
120 Bluegrass Valley Parkway
Alpharetta, GA 30005
Customer Care Phone Number: 877-358-6939

Copyright and Trademarks

© Copyright 2022 Ciox Health. All rights reserved.

The information in this document and any attachments is intended for the sole use of Ciox Health. This information may be privileged, confidential, and protected from disclosure. If you are not the intended recipient, you are hereby notified that you have received this document in error and that any review, disclosure, dissemination, distribution or copying of it, or its contents, is strictly prohibited.



HealthSource 8.11 Release Notes

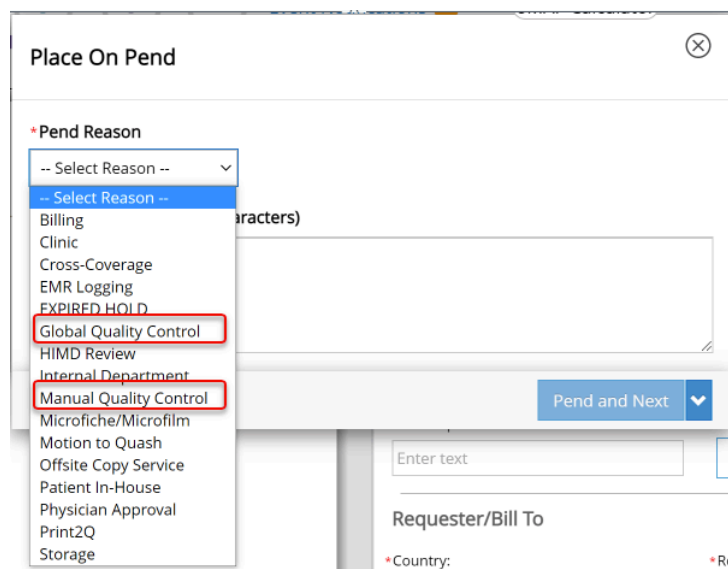
Table of Contents

User Experience & Technical Enhancements	4
--	---

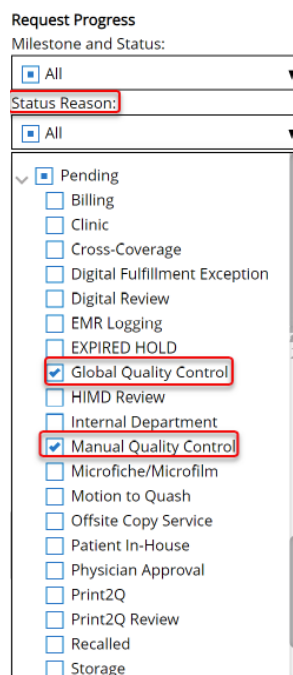
Pending Reasons – Global QC & Manual QC

There are two new Fulfillment Pending Reasons:

- **Global Quality Control** – This is to be used by the Global Fulfillment team
- **Manual Quality Control** – This is to be used for manual QC (ex: new hire training)



The Search screen contains the new Pending Reasons:



User Experience & Technical Enhancements

User Type (End-User, Administrator, Technical)	Area	Problem/Error Solution implemented/amended behavior	Reference #
End- User	Correspondence – NOD	A second Notice of Delay letter can be created but by law there can only be one NOD letter created. The Correspondence Reason list will no longer allow a second NOD letter from being selected	68452
End- User	Fulfillment Donut	The Fulfillment Donut count should not include additional Fulfillment submissions after FQC by the same person who originally fulfilled, or by a different person, or on a different day. Now, only the original fulfillment submission will update the Fulfillment Donut since the technical design has been re-worked	66183
End- User	Fulfillment Pend Reasons	Two new Pending Reasons have been created: Global Quality Control and Manual Quality Control	68470
End- User	Patient Identifiers from Requester	User is able to submit a request without entering the correct format of some of the Patient IDs (ex: Vendor #) The Patient ID fields now require the correct format or the Submit button cannot be clicked.	39517
End- User	PAYI- Chase Upload	Upon Chase file upload, requests are not getting created due to zip code containing > 5 digits. Requests are now getting created	68557
TBD	Requester- Alias Information change	When the Primary Requester's address, zip, phone, Major Class and/or Delivery Method are changed via the Back Office, the Alias Requester's info will also be updated with the changes.	68092
Technical	Technical	Back Office internal API change	68566